

Mission

TO END HOMELESSNESS ON THE NSW CENTRAL COAST

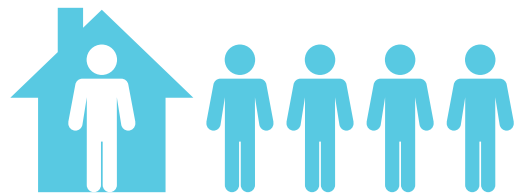
We work towards this vision by advocating for and supporting those who are homeless or at risk of homelessness. By providing early intervention prevention programs, crisis and transitional housing, we are able to help people achieve independence.

ACCOMMODATION



64,043

OVERNIGHT BEDS
IN 10 REFUGES AND
72 OUTREACH PROPERTIES



Coast Shelter was only able to provide accommodation for **1 in every 5** people who sought our assistance with housing, mostly due to having no vacancies.

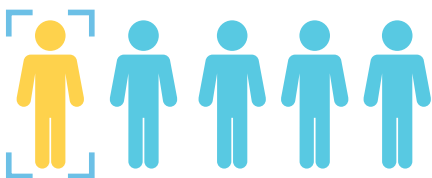


800

MEN, WOMEN, YOUNG
PEOPLE & ACCOMPANYING
CHILDREN ACCOMMODATED

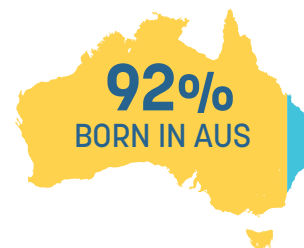
Those that we were unable to accommodate, were provided with information, advice and advocacy in accessing other temporary accommodation options where possible.

CLIENT DEMOGRAPHICS



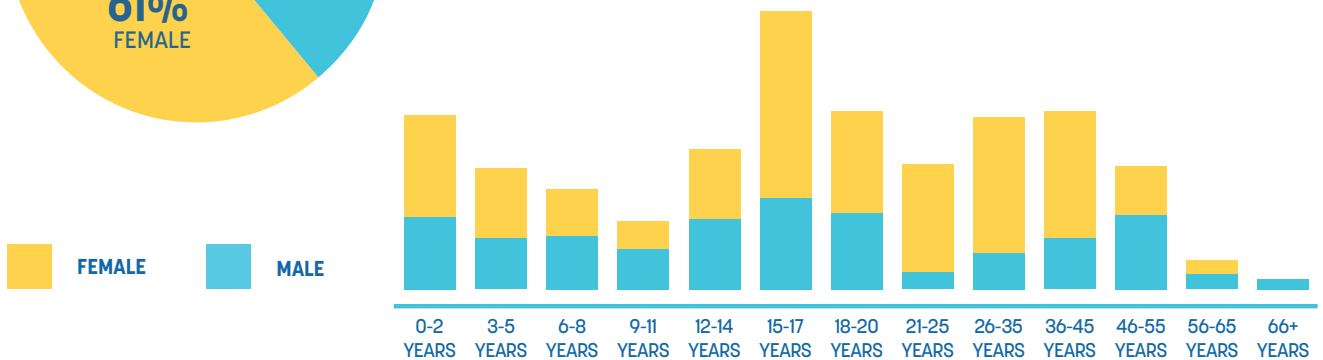
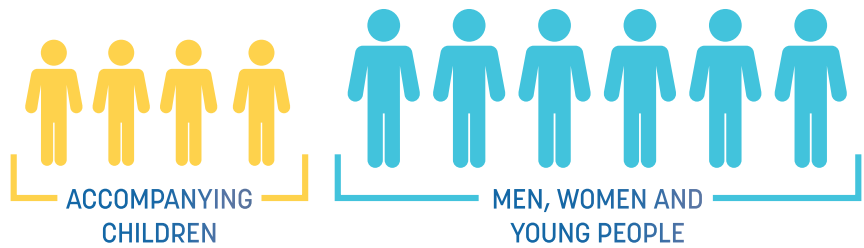
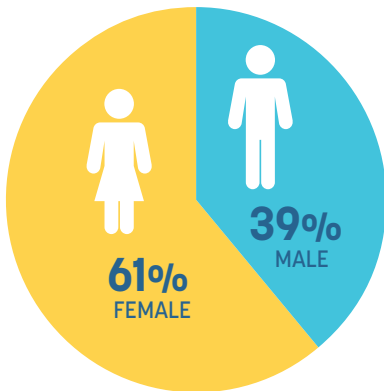
1 in 5 clients that Coast Shelter accommodated last year identified as being **Aboriginal and/or Torres Strait Islander**.

Coast Shelter has strong partnerships with local agencies including Bungree Aboriginal Association, Nunyara and Eleanor Duncan Aboriginal Health Services to ensure our service approach is culturally appropriate.

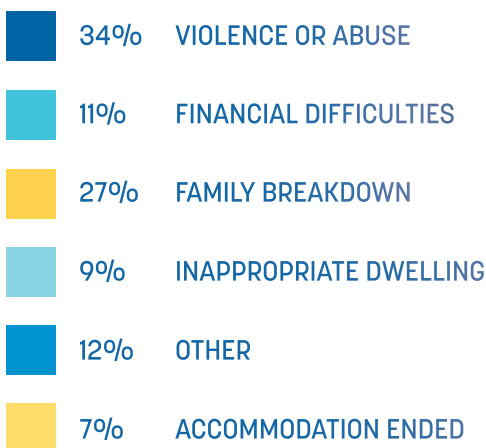
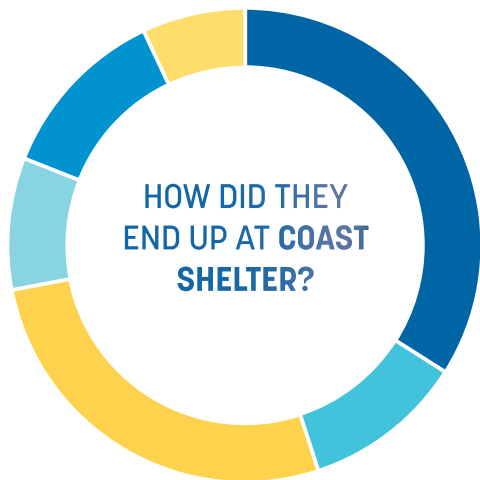


Last year, **5%** of clients were born in *non-English speaking countries*. These clients faced additional barriers due to language, cultural beliefs, isolation and a fear of Police or Government Departments.

Staff work closely with TIS National (Translating and Interpreting Service) to provide support to these vulnerable clients.



MAIN PRESENTING REASONS



34% VIOLENCE AND ABUSE

Last year, domestic violence and abuse was the most common reason why clients came to our Service seeking accommodation.

27% FAMILY BREAKDOWN

Relationship issues and family conflicts were the second most common reason for clients coming into our Service. This was most prevalent in our five youth refuges, accounting for almost half of all referrals into those Programs.

11% FINANCIAL DIFFICULTIES

The high cost of living and maintaining a tenancy was a significant contributor to clients seeking our assistance. Last year 11% of our clients identified housing affordability related issues (financial difficulties, rents too high or housing crisis) as the main reason for seeking support.

OTHER REASONS

There was a range of other primary reasons for clients who sought our assistance such as tenancies ending, living in severely overcrowded or unsuitable dwellings, medical issues, alcohol/drug abuse, transition from custody arrangements or mental health issues.